



RESETID™ 1.0 AUTHENTICATED PASSWORD RESET

CURRENT PROBLEMS OF PASSWORD RESET SYSTEMS

- A price of password reset ranges from \$35 to \$75 when it is forgotten or lost
- Existing password reset systems require a lengthy procedures of end user identity verification before resetting a password
- Password reset procedures and policy for online merchants requires even longer and painful processes of verifying the end user's identity that cause customer frustration, opportunity costs and again loss of productivity of online merchants.
- Unfortunately, the nature of single factor authentication – password and a lengthy verification process before resetting a password still remain as password problems

BENEFITS

- Resetting passwords through automatic verification of user identity via strong authentication methods
- Significantly shortens the Identity verification process
- 'Out of Band' Authentication method gives the most trusted and efficient way of resetting passwords
- Multiple authentication methods such as cell phone (PIN or voice verification), biometric (fingerprint, Iris), soft token, OTP and smart card (PKI)

SUPPORTED SERVER OPERATING SYSTEMS

- Windows XP Professional
- Windows 2000 Professional
- Windows 2000 Server
- Windows 2000 Advanced Server
- Windows Server 2003

SUPPORTED CLIENT SYSTEMS

- Windows® 98/SE/ME
- Window® NT® 4.0
- Windows® 2000
- Windows® XP Pro/Home

DATABASE

- Microsoft Active Directory
- LDAP
- ODBC

APPLICATIONS

- Government agencies
- Homeland Security
- Enterprise
- Banking/Financial Institutions
- Online banking and Financial Institutions for online retail customers
- Healthcare
- E-commerce
- Homeland Security

FLOW DIAGRAM: RESET ID™

Reset ID™ users 'Out of Band' technology to reset user credential. Unlike other technologies, Rest ID provides the most secure and convenient ways of resetting user's credential.

